

FREE UK RETURNS LABEL

UK customers can use the FREE UK RETURNS LABEL below to return items for refund or exchange.

1. Complete your returns/exchange form and place it inside the inner packaging.
2. Double-box or re-wrap your package to avoid damage to the original shoe box or packaging.
3. Print out and securely fix the FREE UK RETURNS LABEL to the outside of your package.
4. Drop your parcel at your nearest Post Office and retain your Proof of Posting receipt.
5. We'll email you when your refund is processed.

FREE UK RETURNS – TERMS AND CONDITIONS

Only UK customers may use this service.

We can accept returns up 30 days from the date of purchase.

All item(s) must be returned in the original and suitable condition for re-sale, with any associated products, tags and boxes intact. We will reject returns that are not in a suitable condition for re-sale. Items such as socks and insoles are not returnable if the packaging has been damaged or the item has been used, for hygiene reasons. Care kits are non-refundable if the seals are broken or if the any associated products have been used.

Full terms and conditions are available at www.tower-london.com/returns-exchanges

Provided that you return your item(s) within the Terms & Conditions above, we will refund your payment or replace/exchange the item(s). Refunds are processed within 5-7 working days of receipt of the returned item(s). Refunds are made to the bank account or PayPal used to purchase the item.

----- Cut along the dotted line -----

<p>TOWER LONDON 2 GATEWAY MEWS LONDON N11 2UT</p>	 <p>ROYAL MAIL RETURN POSTAGE PAID LICENCE No. 536240P2</p> <p>From: </p>
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